

INFORMATION SECURITY AND PERSONAL DATA PROTECTION POLICY

Remed Uluslararası Destek ve Danışmanlık Hizmetleri Tic. A.Ş. (hereinafter referred to as “SpeakHub”) recognizes that the confidentiality, integrity, and availability of information—and particularly of personal data—are essential to the sustainability and success of its business operations. We acknowledge that failure to ensure adequate information security and data protection may result in financial losses, legal sanctions, and irreparable reputational harm.

This Information Security and Personal Data Protection Policy defines SpeakHub’s approach to information security management and personal data governance. It establishes the guiding principles, responsibilities, and practices required to safeguard our information systems and the personal data entrusted to us.

SpeakHub’s management is fully committed to the establishment, implementation, operation, monitoring, review, maintenance, and continuous improvement of our Information Security and Personal Data Management System, in line with the requirements of TS ISO/IEC 27001 and ISO/IEC 27701 standards. This ensures the confidentiality, integrity, and availability of all information and personal data under our responsibility, in compliance with the Turkish Personal Data Protection Law No. 6698 (“KVKK”), the EU General Data Protection Regulation (“GDPR”), and other applicable regulations.

Our Commitments

As a company providing Assistance and Corporate Services, we commit to:

- Proactively monitoring cyber threats through a “zero-day” approach and ensuring compliance with all contractual, regulatory, and legal obligations.
- Conducting our business operations with efficiency, accuracy, speed, and security, in accordance with recognized industry standards.
- Managing all information assets—including those belonging to our company, customers, employees, suppliers, and business partners—with due regard for risks to their confidentiality, integrity, and availability.
- Ensuring full compliance with all applicable laws and regulations on personal data protection, including KVKK and GDPR, and maintaining transparency with data subjects regarding their rights.
- Establishing and fostering an organizational culture of information security and data privacy, supported by ongoing training and awareness initiatives.
- Developing, implementing, and regularly testing business continuity and data security plans to guarantee uninterrupted service delivery and the protection of personal data.
- Assessing and managing risks related to information assets, personal data, and business processes through recognized risk management methodologies.
- Collaborating with specialized industry groups and leveraging emerging technologies to ensure continuous improvement in information security and personal data protection for the benefit of all stakeholders.

Our Principle

SpeakHub is dedicated to delivering its services while upholding the highest standards of information security, business continuity, and personal data protection across all aspects of its operations.